图书馆询问 TPO27C1 Look for information on a volcano

NARRATOR: Listen to part of a conversation at the information desk in the library.

MALE EMPLOYEE: Hi. Can I help you?

FEMALE STUDENT: Where do I go, besides the computers, to look for books on New Zealand?

MALE EMPLOYEE: OK. You mean you don't want to use the computer?

FEMALE STUDENT: Well, I haven't had any luck on the computers here.

MALE EMPLOYEE: OK. I mean the reason I am asking is you pretty much have to go to the computer to find out where a book is.

But I can help you find it on the computer if you like.

FEMALE STUDENT: That would be great. I just spent half an hour and I couldn't find anything.

MALE EMPLOYEE: I know how you feel. When I first started working here, I couldn't find anything either.

So you are looking for information on New Zealand, is that right?

FEMALE STUDENT: Yes.

MALE EMPLOYEE: Is it like travel information that you are looking for?

FEMALE STUDENT: Uh...No. Actually what I am looking for is information on a volcano in New Zealand.

MALE EMPLOYEE: Oh. OK. Because I know a travel agency that specializes in tours in New Zealand and Australia. FEMALE STUDENT: Oh. I'd love to go. I heard it's beautiful. MALE EMPLOYEE: Yeah.

FEMALE STUDENT: Maybe someday.

MALE EMPLOYEE: Yep. Okay, let's see. if you want to search the library holdings, and don't know the author's name or the exact title of the book or an article, you have to set up a keyword search. It's a special function. Then you can just type in some key words and let the computer do the search.

FEMALE STUDENT: I see. MALE EMPLOYEE: Okay, how about if we search for "volcanos" and "New Zealand?"

FEMALE STUDENT: Sounds good.

MALE EMPLOYEE: Is this for a geology class? FEMALE STUDENT: Mhmm.

MALE EMPLOYEE: You must be in Professor Simpson's class. FEMALE STUDENT: No.

MALE EMPLOYEE: Oh. Well, he's a volcano expert, so I thought he might be teaching your class...

FEMALE STUDENT: No, I've heard he is really good though.

MALE EMPLOYEE: Yeah, that's what everyone says. Do you know the name of the volcano?

FEMALE STUDENT: Mount Ruapehu. MALE EMPLOYEE: Can you spell that?

FEMALE STUDENT: Sure. It is R-U-A-P-E-H-U. MALE EMPLOYEE: Okay. Mount Ruapehu.

Let's see. So, uh, are you a geology major?

FEMALE STUDENT: Hardly.

MALE EMPLOYEE: Let me guess, you have to take a science course and you don't want to have to deal with biology, chemistry or physics.

FEMALE STUDENT: Exactly. But it's actually turned out to be a pretty interesting class.

MALE EMPLOYEE: Well, that's good. Um...does it have to be a book? Or could you use a journal article?

FEMALE STUDENT: Mhmm...no, either one would be fine.

MALE EMPLOYEE: Okay, well here's a journal article.... Let me check to see if we have it...

Okay, we have the article, but it's from 2001. Is that okay, do you think?

FEMALE STUDENT: Well, I'd like to have look at it.

The focus is really on eruptions in the last five years, but it might have some useful background material.

MALE EMPLOYEE: OK. Well, let's see what else we can find.

图书馆询问 TPO69C1 Unreturned CD

Student: Hi I'm Robert West, we had an appointment.

University administrator: You hear about your graduation form right? I'm about to print it out.

Student: Oh good, thanks, I was kind of wondering what it is all about, I mean, I’ve completed more than enough courses work to graduate.

University administrator: All this is strictly routine, of course you have to finish your course work. But this form is just the administrative checklist.

It's our way of making sure you don't have any unfinished university business, like unpaid tuition bills or lab fees that’s sort of thing.

Student: Well, I do have an outstanding student loan, but I was told that I don't have to start paying that off yet, not until I get a job, I do have a job interview tomorrow.

University administrator: well, good luck with it, but not your loan, it's not an issue here.

Let’s see, the only problem I see is um，what’s this fine for… uh, an overdue CD that you borrow from the music library.

Student: Really? I…I checked it out, like three months ago, but wasn’t really for me.

University administrator: Oh, you checked it out for a friend？

Student: No, for a faculty member actually.

We need that music for a play we produced. Uh, professor Williams was our director and I was in the show.

Anyway, he’d asked me to borrow the recording from the library.

University administrator: Okay, but that still doesn't explain why you didn't return it.

Student: Well, he ended up with it. He says he’d return it. And I just assumed that was that. Because I never heard anything from the library.

University administrator: That’s all, you used it and you know this.

Student: Yeah, Oh, but I did recently move to a new apartment, maybe they did send something.

University administrator: Okay, well this should’ve been done in a time in manner.

But as they say better late than never, if you return the CD now, you get away with just a late time, which is a lot less than the fee to replace it.

Student: Yeah, but it's totally not my fault, so now I have to track down the CD to avoid having to pay this replacement fee.

University administrator: Well, yes. I mean it sounds like there was some kind of a mix-up, but the burden is still on you to settle your library account.

You know it, it might be that their records are wrong, so first I suggest you go there make sure and then you might have to go talk to professor Williams.

Student: Oh, I guess I have no choice.

University administrator: Don't worry too much, these things always get sorted out.

Student: Yeah, you’re right. It's no big thing, I should be more worried about my job, interview, then about this.

University administrator: And when it’s all worked out, come back here for your paper work.

校园活动 TPO42C2 Find A Rehearsal Space

NARRATOR: Listen to a conversation between a student and a university activities coordinator.

COORDINATOR: I understand your problem, but the upper level of the student center isn’t available for the time being.

FEMALE STUDENT: But my dance group has a performance coming up.

COORDINATOR: I've been talking with people all day long who are in the exact same situation.

There are at least a dozen dance and drama groups on campus, and they're all scrambling for rehearsal space right now.

FEMALE STUDENT: But I made this reservation last June, before leaving for the summer.

No one said anything about construction...

COORDINATOR: That's because no one knew that the remodeling was going to run over into the beginning of the school year. The builders are just way behind schedule. For a while, we weren't even sure that the dining hall on the lower level would be ready for the start of the semester. So, it could've been a lot worse.

FEMALE STUDENT: So when will…

COORDINATOR: The whole upper level will be ready in six weeks: the rehearsal rooms, the game room, the computer center…

FEMALE STUDENT: Six weeks? That's not going to help me. Our performance is in five weeks.

COORDINATOR: Ah, are you part of the program they planned for Parents'Weekend?

FEMALE STUDENT: Yeah. The thing is we're a tap dancing group, and we need to practice on hard floors, preferably wood. We can practice on carpet at first, but ... It's important for us to be able to hear our feet hit the floor.

COORDINATOR: Interesting. Uh, because of the rhythm, huh?

FEMALE STUDENT: Yeah, because the tapping becomes part of the music.

COORDINATOR: …so the floors are very important.

FEMALE STUDENT: Exactly. And just about everywhere on campus has carpeting.

COORDINATOR: Well, there's always the stage at the student theater. Though it's a long shot. We can look at the schedule. There might be some odd hours free.

FEMALE STUDENT: What about in town? Do you think the university could help us rent a rehearsal space in a commercial dance studio in town, given the situation?

COORDINATOR: That's not really my call. I can reserve rehearsal and performance spaces on campus for you, but, uh... off campus…

FEMALE STUDENT: So who would I talk to? The dance department?

MALE ACTIVITIES COORDINATOR: Look, let's check the theater schedule first.

宿舍生活 TPO60C1 Dormitory facilities Problem

Listen to a conversation between a student and a building manager.

Manager: I hope you are not here about your window again.

Student: I’m afraid I’m.

Manager: I thought we fixed that. It wouldn’t open, right?

Student: Right. Remember there was a crew painting my room? And they painted it shut, and the fire inspector said that a window that doesn’t open is a violation.

Manager: But I had one of my staff take a look at it yesterday and he said he repaired it.

Student: Oh, he did.

Manager: So what happened?

Student: Well, I opened the window.

Manager: In this cold?

Student: Yeah, I mean, you know how this dormitory doesn’t heat evenly, and I’m on the hot side of the building. During the day, it can get really warm. A lot of people open their windows to let cold air in and balance it out.

Manager: un

Student: Anyway, I opened just a crack, but now it’s completely stuck and I can’t get it closed at all, even had my friend Bob try to close it. And he is on the wrestling team. Even he couldn’t get it closed.

Manager: You mean you slept with an open window all night? Why didn’t you call the security staff?

Student: Well, I came home kind of late, and frankly, it was like way after hours. I thought about calling security. Then I just let it go. But one night of that cold is enough.

Manager: Well, you should always call security. Even if they can’t fix the problem themselves, they’ll make sure the problem gets solved.

Student: Okay. I’ll remember that. But actually, it’s not just the window. I think there’s something wrong with the heating thing in my room. The radiator, it must have cracked or something, because I just noticed a puddle of water in my room, and the heat barely seems to be working now.

Manager: So you are telling me you have no heat and a window that doesn’t close?

Student: Pretty much.

Manager: Well, this won’t be a quick fix, I’m afraid. Those radiators, they are old and they are not easy to fix.

And even if we repair the window today, you can’t live in a room without any heat.

Student: You mean I’m gonna have to move?

Manager: At least temporarily, until we can get that radiator fixed or replaced. That’s not a one-day job. You sure it’s not just condensation?

Student: I don’t think so. You can kind of see where it’s seeping out and the water looks sort of rusty.

Manager: Rusty? Yeah, rusty isn’t good. Tell you what, I’ll go look at it right away.

Student: Great. Thanks.

Manager: Why don’t you come back after lunch? By then I should know how long the repairs will take.

Student: Can you give me some idea now? I’m gonna call a friend. She’s got an apartment off campus.

She’ll let me stay there, but I’m sure she would like some idea of how long she’ll have to put up with me.

Manager: Well, tomorrow is Friday, and if the radiator needs to be replaced, which probably does, we won’t have parts before Monday. So I’ll tell her at least four days.

Student: Four days. Okay. Thanks.

兼职工作 TPO48C1 Get A New Campus Job

Listen to a conversation between a student and a university employee at the campus employment office.

FEMALE EMPLOYEE: Hi, can I help you?

MALE STUDENT: I hope so. My name's Mark Whitman, I'm--

FEMALE EMPLOYEE: Don't I remember you from last year? You worked in uh…where was it, the art library?

MALE STUDENT: Yeah. You're good. That was me. And I really enjoyed the work.

FEMALE EMPLOYEE: Right. Yeah, your supervisor gave us some really great feedback at the end of the year.

“Oh, he’s so organized, always on time, helpful...”

MALE STUDENT: Really? Well, I'm glad. It was a good job.

FEMALE EMPLOYEE: Well, we usually try to match students' jobs with their academic interests...

MALE STUDENT: Yeah, I'm not exactly sure what career I'm headed for, but librarian is a possibility.

It was a great experience to learn how it works and, and meet some people working in the field.

But for this year...well, that’s what I wanted to ask about.

FEMALE EMPLOYEE: Oh. How come you waited so long to come in? You know how fast campus jobs fill up.

If you’d come in earlier, you could probably have gotten the library job again-- I mean, since you have the experience from last year, you don't need the training and all... but it's been filled now.

MALE STUDENT: Yeah, I know. But I'd planned to get a job working at a restaurant off-campus this year.

I really need to make more money than I did last year, and working as a waiter, there's always the tips.

But…I've tried a ton of places and I haven't found anything.

I know it’s really late, but well, uh, I was wondering… if maybe there was some job that hadn't been taken? Or maybe, umm, someone started a job and, you know, had to drop it or something?

FEMALE EMPLOYEE: Well, I doubt you'll find..

MALE STUDENT: Could you, could you possibly check? I know it's a long shot but … My friend Suzanne, she takes photography classes in Harrison Hall. And, um, she sort of thought there might be an opening in the janitorial staff.

FEMALE EMPLOYEE: Um, why does your friend, the photography student, think she has information about a janitorial staff opening? I'm pretty sure those jobs are filled.

In fact, I remember taking lots of applications for them. Let me double check it online…

MALE STUDENT: She said the whole studio arts building and especially the photo lab have been kind of, uh…sort of messy lately? I mean, she says there's, uh, chemicals and stuff left out and, you know, it's like no one's been cleaning up.

But that could just be, you know, students using the lab after hours or something. Like, after it's been cleaned.

FEMALE EMPLOYEE: Hmm…hang on. There's…uh…there is um… an asterisk…uh, next to one of the job numbers here. There's a note. Let's see… Huh!… Your friend's right. Seems like one of the student janitors quit a couple weeks ago for some reason…. Well, whatever. It looks like this is your lucky day.

MALE STUDENT: Wow! That is so great! So who's the contact person?

FEMALE EMPLOYEE: Check with the janitorial office.

MALE STUDENT: Fine. Thanks so much.